ID.me Existing User Training Video

Transcript

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To ensure the security and safety of NCI systems, NCI will incorporate Identity Proofing (IP) and Multi-Factor Authentication (MFA) in accordance with the digital identity guidelines set by the National Institute of Standards and Technology (NIST) 800-63-3.

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Identity proofing is the process of verifying a user's digital identity using official documentation, such as a driver's license or passport.

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Unlike Single-Factor Authentication, which uses a single authentication factor, such as a password, to verify user identity, Multi-Factor Authentication requires two or more authentication factors to gain access to a protected system. Also known as Two-Factor Authentication, this method requires 2 keys such as a password and a confirmation code.

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NCI's identity proofing and multi-factor authentication process will be managed by ID.me, a Virginia-based company leveraged by federal agencies, states, and private companies in providing a secure digital identity network.

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Beginning July 2022, existing users will be prompted to complete the ID.me authentication process after logging into CTEP-IAM using their existing CTEP-IAM credentials.

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Once directed to ID.me, users must sign into an existing ID.me account, or create a new account using a secure email address.

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Next, users will select a Multi-Factor Authentication option. These include:

- Phone Call to a landline with a one-time passcode
- ID.me mobile app push notification
- ID.me mobile app time-based one-time passcode

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After selecting a Multi-Factor Authentication method, users will choose an identification method to submit for verification. ID options include:

- Driver's license or state ID
- Passport or passport card

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Next, users will submit a personal photograph using a secure mobile device to confirm the identification method.

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If your online identity verification attempt is unsuccessful, you can complete the process with an identity specialist called a "trusted referee" via video call.

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Lastly, users will confirm their information and consent to link their ID.me and IAM accounts. Once the accounts have been linked, only ID.me credentials will allow a user to access NCI systems.

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For general information regarding the NCI and ID.me integration, please visit the NCI CTEP-IAM User Access Update Page.
https://ctep.cancer.gov/investigatorResources/NCI_CTEP_IAM_User_Access_Update.htm

CTEP IAM and ID.me
Identity Proofing and
Multi-factor Authentication:
Protecting Research Data Integrity