# **PRODUCT DESCRIPTION**

**TO:** NATIONAL INSTITUTES OF HEALTH (NIH) NATIONAL CANCER INSTITUTE (NCI)

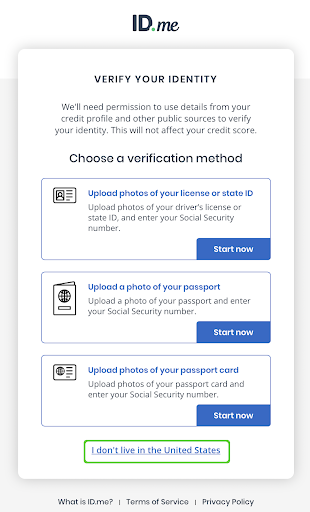
**FROM:** ID.ME

**SUBJECT:** “I DON’T LIVE IN THE UNITED STATES” FLOW

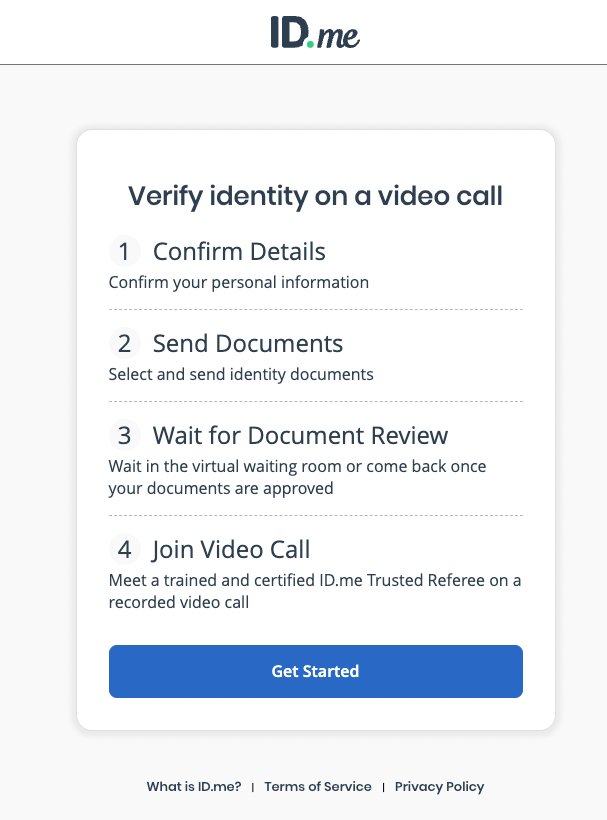
**DATE:** JULY 26th 2022

Below is the verification flow for a user to verify at NIST SP 800-63-3 IAL2/AAL2 when selecting “I don’t live in the United States”.

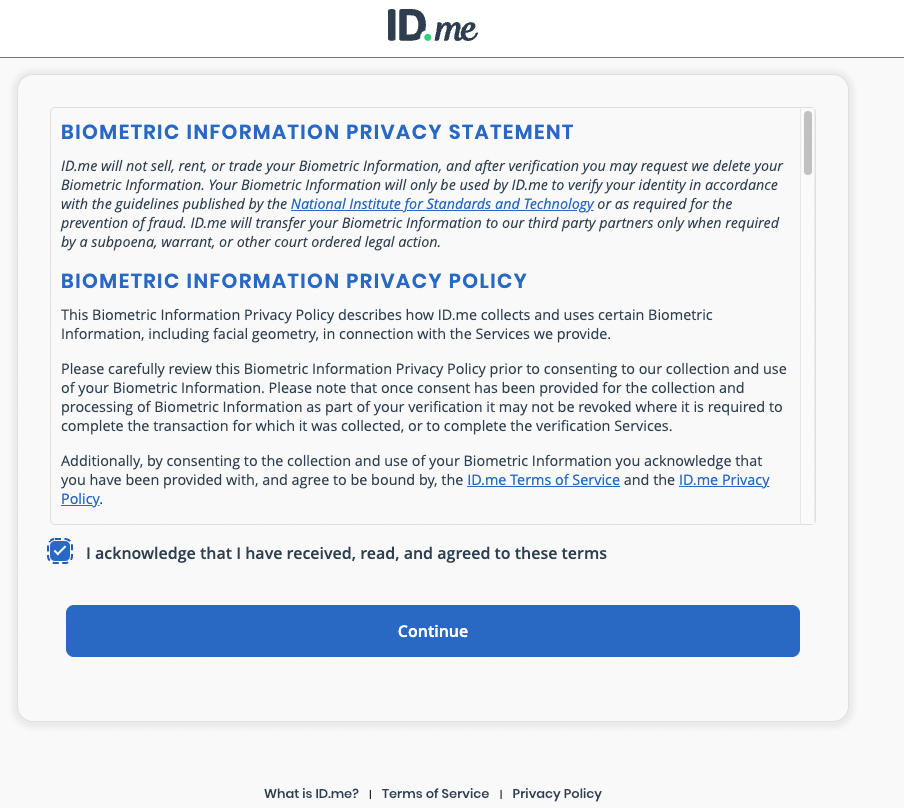
1. **Click on “I don’t live in the United States” when asked to choose a verification method[[1]](#footnote-1)**



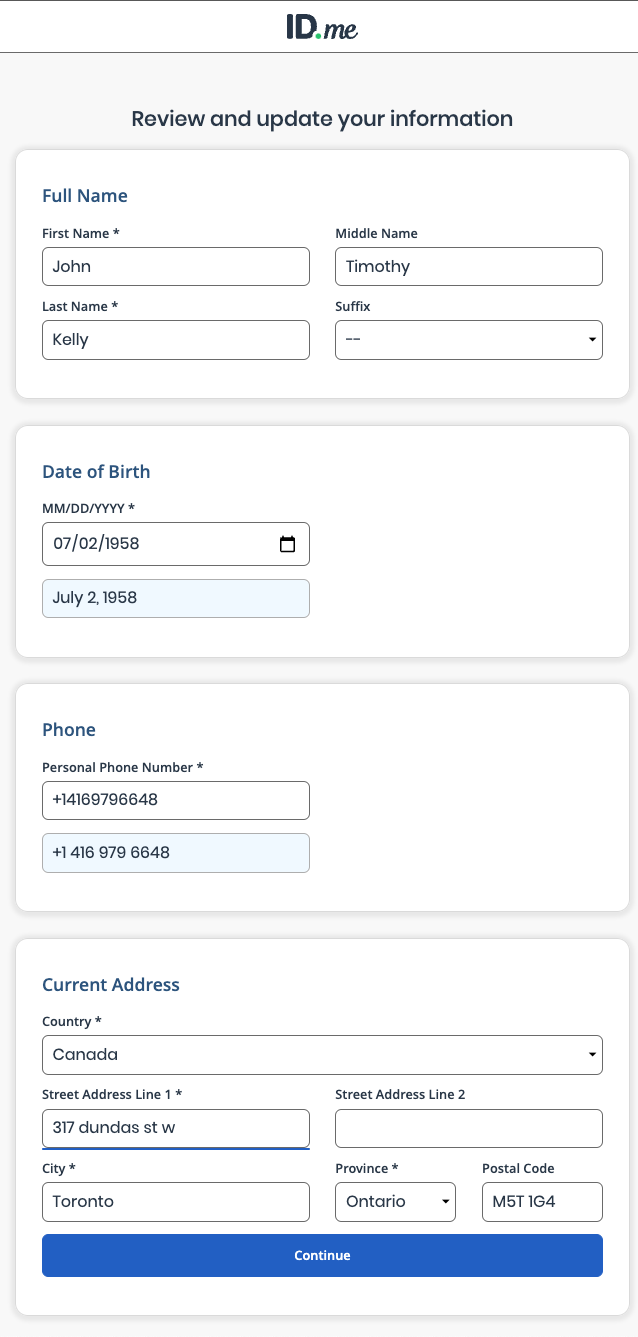
**2. Select “Get Started”. Selecting this button starts the process to verify your identity on a video call.**



**2. Read and consent to the ID.me Biometric Information Privacy Policy by clicking on the checkbox “I acknowledge that I have received, read, and agree to these terms” and click “Continue”.**

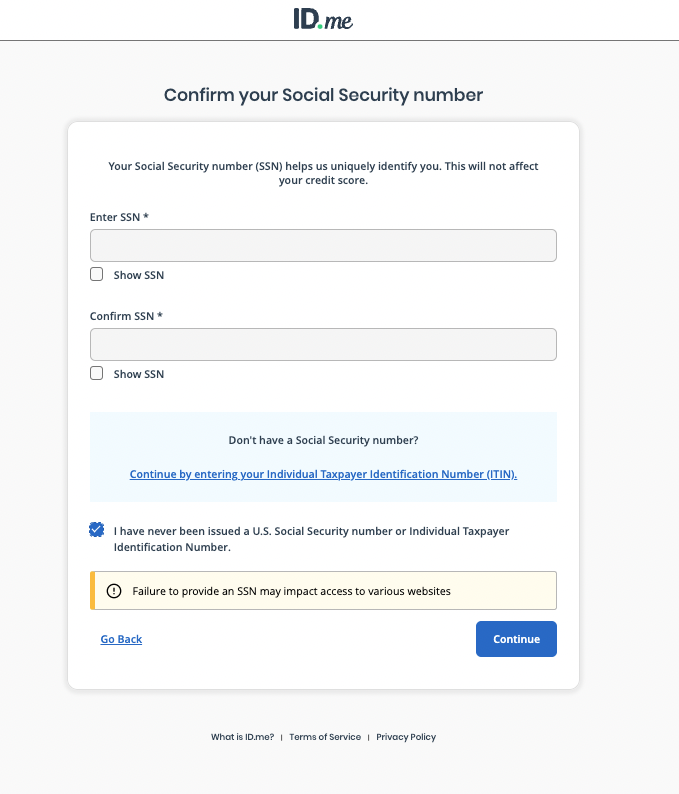
****

**3. Ensure that the following information is correct: Full Name, Date of Birth, Phone Number, and Current Address. Click on “Continue”.**

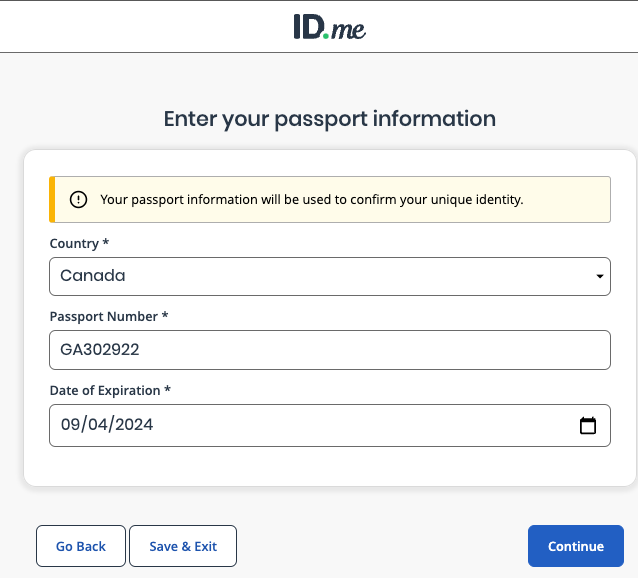


**4. Enter your Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN)**

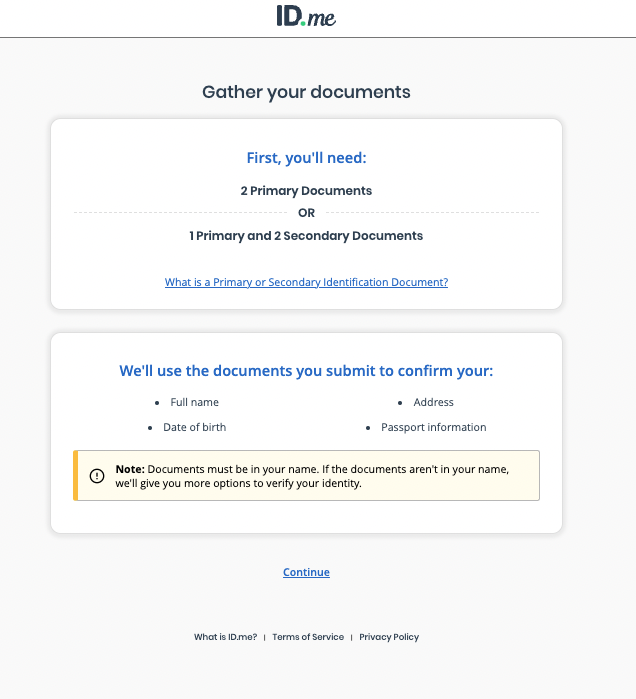
1. If you do not have a SSN or ITIN, you can check the “I have never been issued a U.S. Social Security number or Individual Taxpayer Identification Number checkbox.”

****

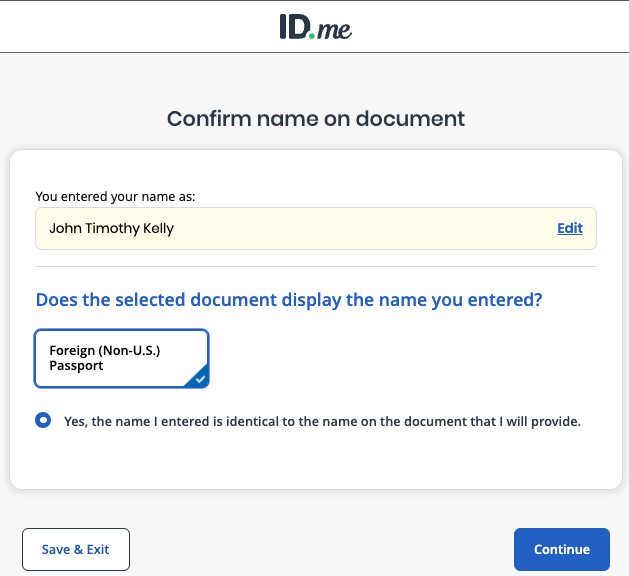
**5**. **Enter your passport information and click on “Continue”.**



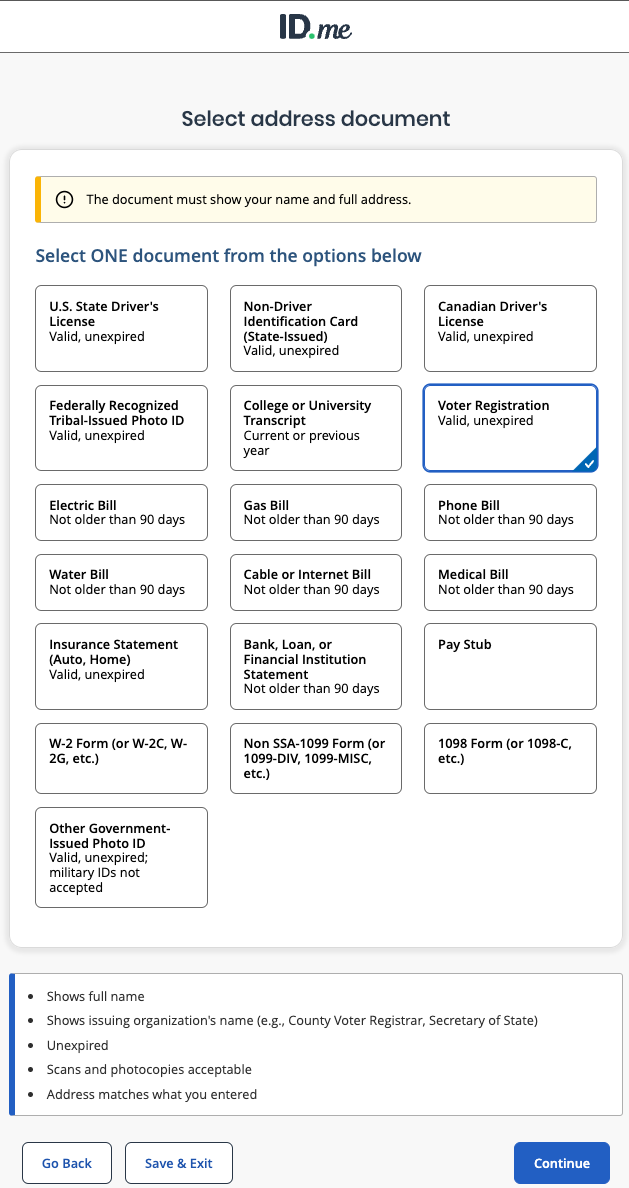
**6**. **Gather all required documents, then click “Continue”.**



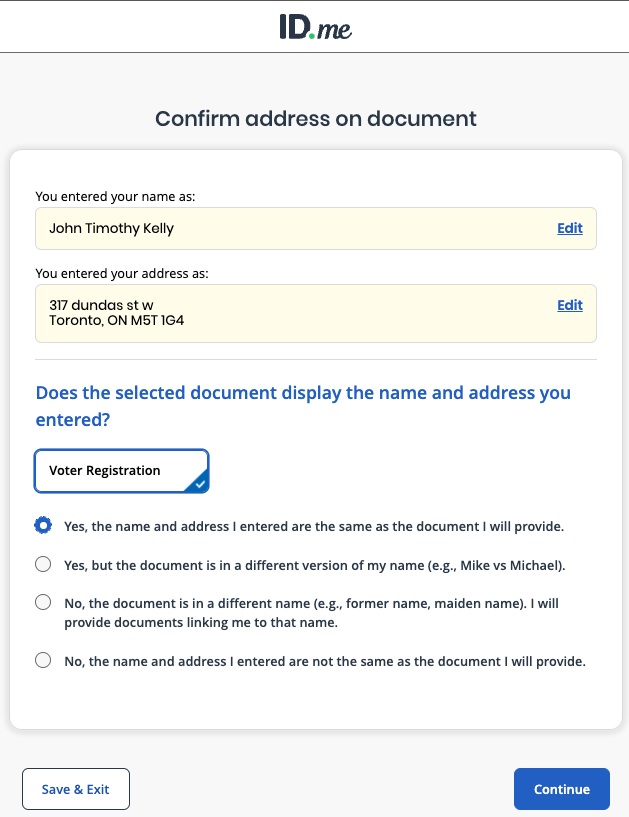
**7**. **Confirm the name on your primary document and click “Continue”.**



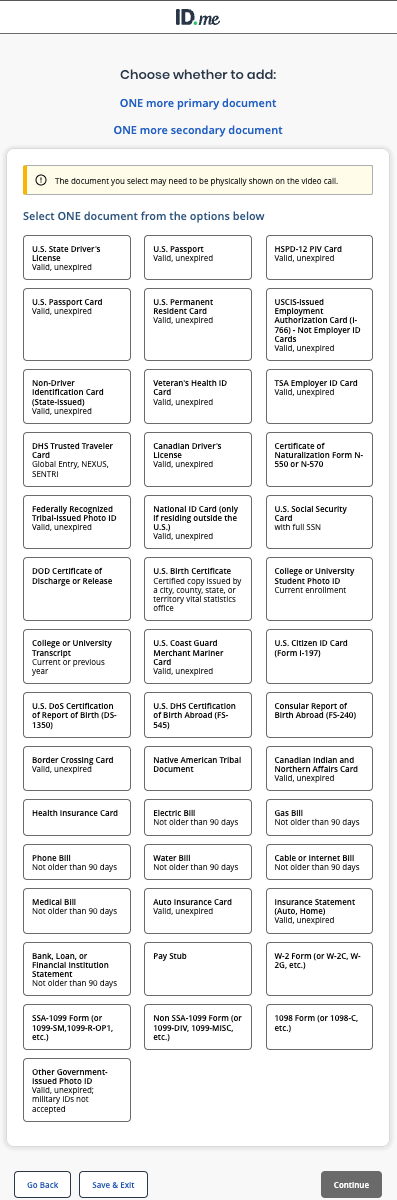
8. **Select a secondary document containing the current address and click “Continue”.**



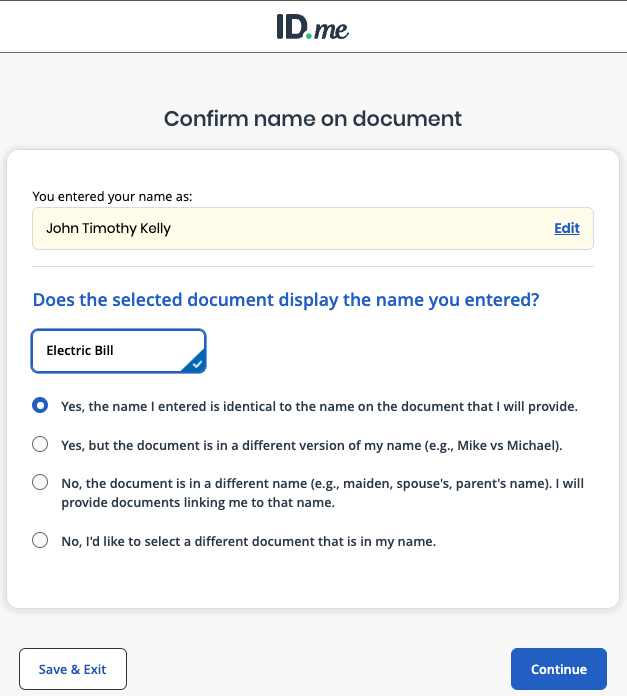
**9. Confirm the name and address entered are the same as the document that will be provided**

****

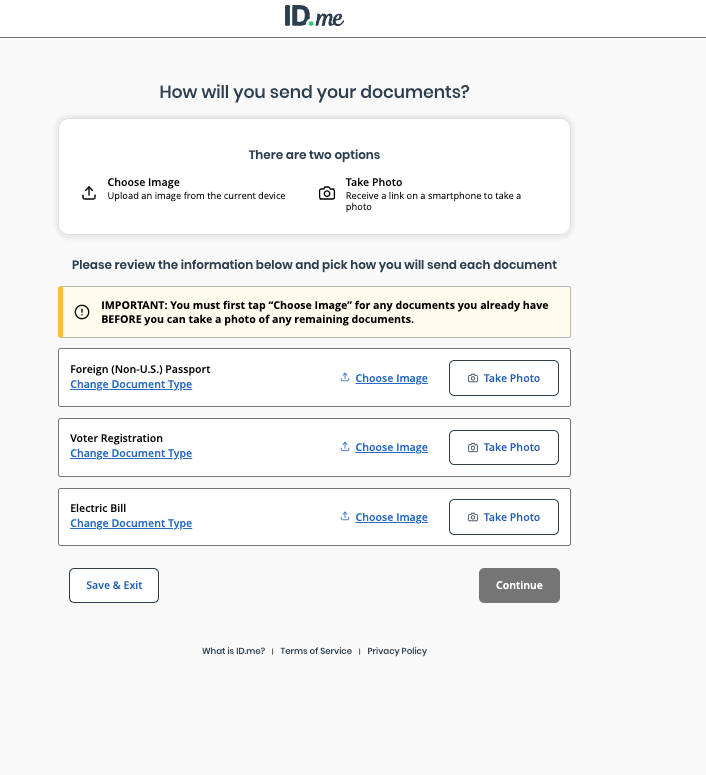
**10. Choose whether to add one more primary or one more secondary document**

****

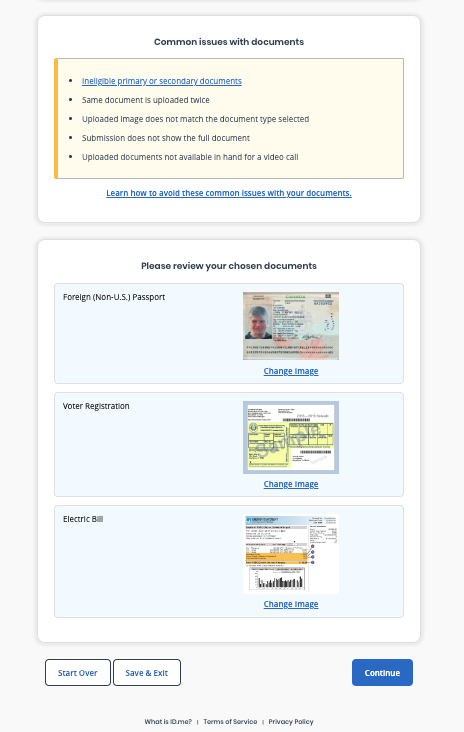
**11. Confirm if the selected document displays the name you entered**

****

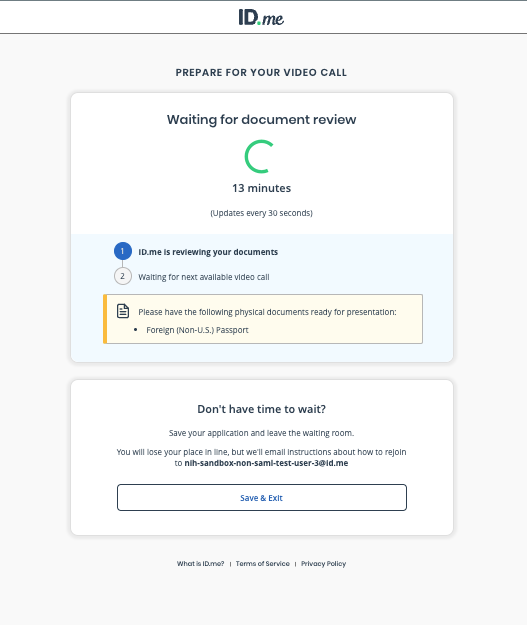
**12. Upload an image or take a photo of your identity documents that you will share with the Trusted Referee**

****

**13. Review your personal information and chosen documents to ensure accuracy**

****

**14. Once your documents are accepted, you will be prompted to start the video call with a trusted referee!**

****

\*\*\*

Thank you again for the continued partnership. We look forward to working together to create the best possible experience for NIH NCI users. If you have any follow-on questions, please contact Wes Turbeville (Vice President, Federal, [wes.turbeville@id.me](mailto:wes.turbeville@id.me)), Ben Piccarreta (Customer Success Manager, [ben.piccarreta@id.me](mailto:ben.piccarreta@id.me)), or Jeremy Haynes (Senior Account Executive, [jeremy.haynes@id.me](mailto:jeremy.haynes@id.me)).

1. Currently, ID.me does not yet offer the “I don’t live in the United States” link to all partners. [↑](#footnote-ref-1)